



Executive Secretary AOA <aoasecretariat.gov.pk@gmail.com>

Message from Connie Lau, JP, Ombudsman of Hong Kong

1 message

connielau@ombudsman.hk <connielau@ombudsman.hk> Wed, Sep 12, 2018 at 2:25 PM
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To: Members of Asian Ombudsmen Association (AOA)

Dear President Syed Tahir Shahbaz, Executive Secretary Abdul Khaliq and Fellow Members,

I am writing to inform you that I shall leave the Office of Ombudsman of Hong Kong upon expiry of my current contract [on 31 March, 2019](#). I need more time to look after my family. Attached please find, for your information, the press statement of the Government of Hong Kong Special Administrative Region released earlier this year.

It is indeed my great honour to be the AOA Secretary for the past few years and please accept my heartfelt thanks for the privilege of serving you all during my term.

AOA aims to promote the concepts of Ombudsmanship and to encourage its development in Asia. Throughout the years, we develop and share experience in the discharge of the functions of an Ombudsman through meetings, conferences and training. We also launch the E-newsletter lately to encourage sharing and communications among Members. All these could not be achieved without the cooperative efforts of our Board members and the support of our members. Taking this opportunities, I would like to thank President Shahbaz for his leadership and Executive Secretary Khaliq for his efforts in co-ordinating Members.

I am leaving with mixed feelings. While I look forward to sharing more time with my family after my term, I will certainly treasure the good memories which you have given me in the past few years.

There are still some months before my departure and I hope to meet you and share with you in the coming events of AOA.

Wishing you all the best and AOA grows from strength to strength!

Thanks & regards.

Connie Lau
Ombudsman of Hong Kong
AOA Secretary



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Extract of Press Releases (dated 19.6.2018)
of the Government of the Hong Kong Special Administrative Region

The Ombudsman, Ms Connie Lau, informed the Government in February 2018 that she would not renew her contract upon its expiry in March 2019.

The Chief Executive respected Ms Lau's decision, which was due to personal reasons.

The Government thanked Ms Lau for her outstanding leadership over the years in providing an effective channel of redress for members of the public. The Ombudsman offers fitting recommendations to help government departments and public organisations improve their governance as well as enhance the efficiency of their operation and responsiveness to public needs. The Government will certainly continue to render its staunch support to Ms Lau and the work of the Office of the Ombudsman.